



NOTICE: TRAINING PLACEMENT & ALUMNI CELL

Ref: GITM / T&P / 2025-26/168

Date: 04 May 2026

Sub: Campus by Startek Lucknow

Attn: BBA/BCOM/BCOM-H - 2026 Students

Roles & Responsibilities:

- Handle **customer queries** through calls.
- Ensure **customer satisfaction** by resolving issues efficiently and professionally.
- Maintain **accurate call logs and case updates** while adhering to quality and productivity standards.
- Collaborate with internal teams to ensure smooth communication and issue resolution.

Eligibility Criteria:

- **Excellent communication skills** in English & Hindi (spoken and written).
- **Education:** Undergraduate / Graduate (any stream).
- **Experience:** Freshers and experienced candidates can apply.
- **6 days working**, 1 rotational week off.
- On-the-job training provided (certification required post-training).

Interview Process:

1. HR Evaluation
2. Operations Evaluation
3. Versant Test (Level 3/4)

Apprentice: ₹14,200 in Hand

Regular Salary: ₹17,680 CTC per month

Employment Type: Full-time

Work Mode: Permanent **Work From Office (WFO)**

Location of Work: 4th Floor, BBD Viraj Towers, Beside New High Court, Gomti Nagar, Lucknow

Registration Link - <https://forms.gle/9WkiwoddmHzm8Whp8>

CC to:

Hon'ble Chairman Sir, for kind information
Director – Coordination & Planning
Director-GITM Principal GIHS
Director-Administration
Notice Board

Amit Anand Agarwal

Dy Director (Corporate Relation & Placement)